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S E R V I C E S

TIGR

TeleHealth Services Announces TIGR On-Demand Video Patient Education Version 7 Unveiling at HIMSS 2009

Raleigh, NC – April 2, 2009 – [TeleHealth Services](#), the nation's leading provider of healthcare-grade televisions and on-demand patient and staff interactive education solutions, today announced they will be introducing the new version of their TIGR® system at the annual Healthcare Information and Management Systems Society (HIMSS) Conference in Chicago.

[TIGR](#), TeleHealth's video on-demand patient and staff education system, has been installed in hospitals across the country for more than 12 years. From delivering condition-specific educational videos to a patient's [in-room television](#), to automated service recovery, TeleHealth has helped more than 400 hospitals across the country increase patient satisfaction and improve workflow management.

The Version 7 enhancements will enable TIGR to be the only interactive patient education solution on the market capable of delivering [educational content](#) throughout the recovery continuum. Via the TIGR@Home module, the patient's teachable moment is extended from diagnosis through post-discharge by allowing patients to interact with the hospital via their home PC. Patients will be able to view prescribed content, take tests and surveys and provide feedback, all from the comfort of their home. In addition to the TIGR@Home module, Version 7 upgrades include:

- Clinical management interface for CMS Core Measure monitoring
- Built-in JCAHO & HCAHPS survey sets
- Easy navigation graphical interface
- Enhanced reporting features
- HR management interface for continuing staff education and compliance tracking

"The newest version of TIGR was created to offer a multi-dimensional approach to the recovery plan," said Richard Bootes, VP of Development for TeleHealth. "We recognize the uniqueness of each patient, and the added functionality allows hospitals to design a care and recovery program based on the individual needs and circumstances of each patient. By providing the transitional support and reaching patients at additional teachable moments, individuals receive a higher quality of care through an integrated program of self-awareness, understanding and support. In turn, TIGR helps hospitals reduce remittance rates, exceed accreditation standards and maximize reimbursements."

"We are very proud of the most recent enhancements to our TIGR system," said George Fleming, CEO of TeleHealth. "Technology is a driving force in the healthcare industry today, and the 2009 HIMSS conference provides the perfect vehicle for our release. Our goal is to provide our clients with a system that will aid them in improving performance and delivering a high quality of healthcare to their patients."

Please visit TeleHealth Services, booth #6842, at HIMSS 2009, April 4-8 in Chicago, IL.

About TeleHealth Services:

With more than 2,500 healthcare clients across the country, TeleHealth Services is the nation's leading provider of integrated technology and communications solutions for the healthcare market. With 50+ years of healthcare expertise and partnerships with industry leading manufacturers, TeleHealth Services is uniquely positioned to offer a full suite of hospital technology solutions that includes:

- Patient and staff video-on-demand education platforms
- Healthcare grade televisions and accessories
- Patient protection and security systems

- Bedside patient entertainment solutions
- The latest educational and entertainment content
- Custom designed communication systems
- Comprehensive design, implementation and service packages
- Flexible financing solutions

Headquartered in Raleigh, North Carolina, TeleHealth Services is a division of Telerent Leasing Corporation, which was founded in 1957. Telerent is a wholly-owned subsidiary of ITOCHU International, Inc., a U.S. company based in New York City and Global 500 Corporation. For more information on TeleHealth, call 800-733-8610, or visit <http://www.telehealth.com/>.

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