



DaVita Healthcare Partners Inc.

DaVita partnered with Health AV to transform their new office into a creative and open collaboration environment.



Challenge

DaVita Inc. is a Fortune 500® company that provides a variety of health care services and is one of the largest kidney care companies in the United States. In relocating its Finance Central Business Office from Tacoma, WA to Federal Way, WA, DaVita needed its new home to have communication systems that would empower personnel to collaborate across multiple corporate locations.



Solution

DaVita partnered with Health AV to transform its Federal Way office into a vibrant environment that encourages open collaboration and the free flow of ideas. Using video and audio solutions that include teleconferencing, touch control panels, and interactive collaboration software, the Health AV team empowered DaVita to collaborate and share knowledge with participants from around the world. The project was extremely fast track and the Health AV team worked to accommodate DaVita's phased move from the old facility to the new one, with the goal of minimizing downtime. Health AV's team worked closely with DaVita to first design and then implement the audio video systems in stages to meet the collaborative demands of the newly arriving teammates. The design phase included developing room definitions for the different types of collaborative spaces. The audio video systems in these rooms ran the gamut from a simple wall mounted 46" display with connectivity for a laptop at the meeting table to a 45 seat boardroom complete with full HD video projection onto a 150" diagonal screen supplemented with 80" LED HD displays to give all meeting participants a great view of the content being presented. The complex system is seamlessly controlled via a table top touch screen device. The Health AV design staff has extensive experience in GUI, or graphical user interface, development. This expertise was leveraged to provide user-friendly access to complex technologies.



Another interesting feature of the installation was the personality of the regional office. Many meeting rooms had a theme that made them memorable and encouraged creative thinking. The audio video system was designed and implemented to support this freely creative, open communication environment through keeping the user interfaces as simple as possible with the goal of effectively making the technology transparent to the DaVita creative process.

For town hall type meetings, DaVita designated two training rooms with removable



walls that were adjacent to the cafeteria. With the walls opened, the space is the largest continuous space in the facility.

This space is a great example of where communication can happen on an intimate scale within the context of a training room and then evolve and expand to include a teleconference from the corporate Headquarters in Denver that can address the entire DaVita team. The reconfiguration of the spaces and the associated technology is seamlessly executed with touchscreen control.

“After a challenging move into our new facility and an intense, compressed schedule to follow, Health AV delivered. Their unrelenting efforts yielded an absolute masterpiece of audio video technology that enhances our ability to fulfill our mission of building the greatest healthcare community the world has ever seen.”



Patients receive Five-Star quality services at DaVita dialysis centers around the country.

Health AV Services itself on using the design process to better understand the culture of our clients. This understanding drives the types and levels of technology that we employ. The Health AV implementation process includes technology training which ensures that DaVita has AV solutions that are accessible and easy to use by its creative team.

By the end of the project, DaVita not only had a new Federal Way Finance Central Business Office, it had advanced audio video solutions that would allow them to excel at their business while improving their ability to communicate, both internally and externally.

Jenny Williams-Bjork

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